

Directions to Custom Transit at the Berry Terminal

If you are at Detroit Metro Airport, and on one of these airlines, you are at the Berry terminal:

- Apple
- FunJet
- Ryan International
- Spirit Airlines (international arrivals only)
- Trans Meridian
- USA 3000

- 1.) Exit through either set of doorways at the front of the building (through either of the main exits).
- 2.) Cross the road.
- 3.) Go through either of the openings in the chain link fence. The island through the openings is where the Custom Transit driver will meet you.

Note: We are not allowed to pick you up curbside (immediately outside of the front doors).

If at any time you get lost, or have been waiting, or are not sure you are in the right place, call Custom Transit at (734) 971-5555. At the Berry terminal, we schedule drivers to be on-site:

- 50 minutes after the flight gates for domestic charters
- 50 minutes after the flight gates for international charters

If you will not be able to be at the pick-up point in the allotted time (if your luggage is delayed, for instance), please call Custom Transit at (734) 971-5555, so that we can adjust accordingly. Refunds of portions of pre-paid round-trips will be granted only when:

- 1.) The trip is canceled at least one hour before the scheduled pick-up time. In this case, there is a \$5 surcharge for cancellation of the second leg of the round-trip, unless the customer's originally scheduled flight has been canceled by the airline. Or...
- 2.) The vehicle arrives outside of the times allotted above, and the customer calls Custom Transit before scheduling alternative transportation. In this case, there is no surcharge on the refund of the unused portion of the round-trip.